



CHINA INDIA INSIGHTS CONFERENCE 2022

JSC MARSHALL SCHOOL OF BUSINESS

FRIDAY

9:00 AM - 9:10 AM

Opening Remarks: Geoffrey Garrett, Dean of USC Marshall School of Business; K. Sudhir, Yale School of Management; Sha Yang, USC Marshall School of Business

SESSION 1: PLENARY

9:10 AM - 9:50 AMThe Effects of Diversity in Algorithmic Recommendations on Digital Content Consumption and User Retention – A Field Experiment on a Music Streaming Platform

Dennis J. Zhang, Washington University in St. Louis

Discussant: Beibei Li, CMU - Tepper

9:50 AM - 10:30 AM

SMS Training and Micro-Entrepreneurship Performance

Pryzemyslaw Jeziorski, UC Berkeley - Haas

Discussant: Vishal Narayan, UConn

BREAK

SESSION 2: PLENARY

10:50 AM - 11:30 AM Unleashing Employee Creativity: Evidence on Al Assistance and Employee Job Performance

Nan Jia, USC - Marshall School of Business Discussant: Shreya Kankanahalli, Cornell

11:30 AM - 12:10 PM Online Healthcare Platform Evolution: The Interplay of Bargaining and Network Effects

Junhong Chu, NUS

Discussant: Vibhanshu Abhishek, UCI - Merage

LUNCH

SESSION 3: PARALLEL

TRACK A

1:10 PM - 1:35 PM Financing Micro-entrepreneurship in Online

Crowdfunding Markets: Local Preference versus Information Frictions

Fangzhu Yang, Johns Hopkins

1:35 PM - 2:00 PM The Interplay of Online and Offline Pharmacies:

Evidence from a Large Pricing Experiment

Chuhan Liu, Johns Hopkins

2:00 PM - 2:25 PM Foe or Friend? Flat-rate Pricing and Market

Outcome in the Ride-hailing Market

Yanlai Chu, Renmin Business School

TRACK B

The Impact of Social versus Individual Identity-Based Motivation on the Replication of Village Savings and Loans Groups in Malawi

Rachel Ramey, UGA - Terry

What Drives Audience Interest in OTT Series? The Role of Cultural Tightness Nandini Ramani, Texas A&M - Mays

Leveraging customer feedback for migrant workers' well-being

Ruhan Liu, Guanghua School of Management

BREAK		
SESSION 4: PARALLEL		
	TRACK A	TRACK B
2:45 PM - 3:10 PM	The Impact of Social Comparison in Online Learning Xiaojing Dong, Santa Clara University	Product Engagement and Sales Lift: Influencer Video Advertising on TikTok Jeremy Yang, Harvard
3:10 PM - 3:35 PM	Chinese Consumers' Behavioral Responses to Emotions Expressed by Speechbots vs. Human Service Agents Xueming Luo, Temple - Fox	Copycat and Original Apps on App Markets: Friends or Foes? And for Whom? Avery Haviv, Rochester - Simon
3:35 PM - 4:00 PM	Incentivizing Mass Creativity: An Empirical Study of the Online Publishing Market Xiaolin Li, LSE	The Role of "Live" in Livestreaming Markets: Evidence Using Orthogonal Random Forest Ziwei Cong, HKUST
DDEAV		

BREAK

SESSION 5: PLENARY

4:15 PM - 4:55 PM Is (Smart) Technology Really Making Us Dumber? Marketing Analytics Improves the Mental and

Managerial Performance of Entrepreneurs **Stephen J. Anderson,** UT - McCombs

Discussant: Nikhil Malik, USC - Marshall School of Business

4:55 PM - 5:35 PM Does Inequality Affect the Needs of the Poor?

Clement Bellet, Erasmus

Discussant: Elisabeth Honka, UCLA - Anderson

SATURDAY

SESSION 6: PLENARY

9:00 AM - 9:40 AM — The Consumption of Serial Media Products and Optimal Release

Strategy

Clarice Zhao, Toronto - Rotman Discussant: Yi Xin, CalTech

9:40 AM - 10:20 AM Modernizing Retailers in an Emerging Market: Investigating

Externally Focused and Internally Focused Approaches

Sridhar Narayanan, Stanford Discussant: Hai Che, UCR

10:20 AM - 11:00 AM The Myth of the Singer Songwriter: How Unbeknownst to

Consumers What They Like Depends on Creative Outsourcing

Joe Nunes, USC- Marshall School of Business

Q&A

SESSION 7: PARALLEL

11:20 AM - 11:45 AM

TRACK A

The Value of External Data in Search

Field Experiment

Yixing Chen, Notre Dame - Mendoza

11:45 AM - 12:10 PM

An Empirical Study of Consumers' Cross-Category Search and Purchase Behavior Linyi Li, Singapore Management University

Suggestions: Evidence from a Large-Scale

TRACK B

Using Algorithmic Scores to Measure the Impacts of Targeting Promotional Messages

Annie Shi, WUSTL

The Synergy between Self-Navigation and Single-Item Recommendations in Facilitating Digital Content Exploration Qi Xie, Minnesota - Carlson

LUNCH